



DIABETES IN SPECIAL – VULNERABLE POPULATIONS

Learning Collaborative

Diabetes Continuum of Care: Evolving Roles of the Enabling Services Staff in Diabetes Management- Referrals and Care Coordination

Session #4

Wednesday, February 16, 2022

ABOUT THE LEARNING COLLABORATIVE

Diabetes affects more than 34 million people in the United States. Multi-tiered efforts to prevent, treat and manage diabetes are critical in reducing the burden of diabetes, particularly for special and vulnerable populations, which have unique characteristics that affect culturally and linguistically competent health care access and utilization. According to 2018 Uniform Data System (UDS), diabetes poses a unique challenge for the HRSA Health Center Program because 1 of 7 patients has diabetes and nearly 1 in 3 of those has uncontrolled diabetes.

To elevate the national conversation around diabetes, 14 National Training and Technical Assistance Partner (NTTAP) organizations formed the Special and Vulnerable Populations Diabetes Task Force to engage health centers, Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) to increase knowledge of effective strategies that address diabetes among people experiencing homelessness, residents of public housing,

migratory and seasonal agricultural workers, school-aged children, older adults, Asian Americans, Native Hawaiians and Pacific Islanders, LGBTQIA+ people, and other health center patients.

The Learning Collaboratives are sponsored by HRSA and will take a deeper dive into issues related to the roles of enabling services staff, developing patient-center resources, improving diabetes care and health equity, and management during a disaster in diabetes care and management.

Diabetes Continuum of Care: Evolving Roles of the Enabling Services Staff in Diabetes Management NTTAP FACULTY



Albert Ayson, Jr., MPH

Associate Director

Training – Technical

Assistance of AAPCHO



Cindy Selmi

Executive Director

Health Outreach

Partners



Hansel O. Ibarra, MPA

Program Director II

MHP Salud

DIABETES CONTINUUM OF CARE: EVOLVING ROLES OF THE ENABLING SERVICES STAFF IN DIABETES MANAGEMENT-REFERRALS AND CARE COORDINATION

Learning Objectives:

- Explore how enabling services staff can facilitate clinical referrals within/outside the health center
- Discuss the importance of patient education for successful referrals
- Learn one health center's referral and care coordination workflows



Diabetes Continuum of Care: Evolving Roles of the Enabling Services Staff in Diabetes Management-Referrals and Care Coordination

Diabetes Continuum of Care: Evolving Roles of the Enabling Services Staff in Diabetes Management- Referrals and Care Coordination

- Clinical Referral and Care Coordination for Patients with Diabetes
- Optometrist/opthamologist
- Dentist/dental hygienist
- Cardiologist
- Nephrologist/Dialysis
- Dermatologist

